

Wells County Public Library

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About Wells County

Wells County Public Library serves the rural community surrounding Bluffton, Indiana, with a mission to “provide the community with access, knowledge and growth.”

The library’s patrons are active—more than 18,000 of the area’s 27,000 residents are regular library users. To give patrons the service they’ve asked for, Wells County Public has implemented different technologies and tools, but the library staff knew that they needed to bring everything together into one customer-friendly experience. Enter SirsiDynix Enterprise®.

All online under one roof

Wells County patrons already were using the library’s website, where they could search the library’s catalog and databases, and find library information and resource tools. The library staff didn’t want to start from scratch to improve their patrons’ experience, so they turned to SirsiDynix Enterprise. Enterprise helps patrons find what they are looking for



faster, and by using the Enterprise Search Widget, patrons get access to the entire catalog from wherever the search box appears. Wells County was able to implement a better search experience without any learning curve for patrons—they can access more resources and get better results from the same website they have grown accustomed to.



Real patron experience

Library patrons at Wells County have said they wanted to experience the library's collection in more ways than finding materials through searches and viewing holding information. With Enterprise, the library is able to deliver a more intuitive discovery experience and incorporate their entire catalog—including websites and

digital content—into one search. Patrons have improved results when looking for materials and, additionally, once they find materials, Enterprise allows the library to incorporate subscriptions that enrich the content of their records. Wells County is currently adding ChiliFresh Connections so users can read and share reviews. The library is working with SirsiDynix to integrate NoveList, which will engage patrons even more as they browse the catalog.

Wells County Public Library staff is committed to responding to their patrons' requests, and by providing integrated and improved search and discovery, Enterprise is making that possible.



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